



Marine Mammal Care Center Los Angeles

A 501(c)(3) Tax Exempt Organization, EIN 47-5249182

"Saving the life of one animal may not change the world, but the world will surely change for that one animal."

Hospital & Education

3601 S. Gaffey #8
San Pedro, CA 90731
(310) 548-5677
info@marinemammalcare.org

Fundraising & Development

555 W. 5th Street, 35th Floor
Los Angeles, CA 90013
development@marinemammalcare.org
www.marinemammalcare.org/donate

Gift Store Volunteer

The Marine Mammal Care Center Los Angeles (MMCC Los Angeles) is a year-round hospital for seals and sea lions located in San Pedro. The National Marine Fisheries Service depends on MMCC Los Angeles to carry out the important goals of the Marine Mammal Protection Act. MMCC Los Angeles operates with dedicated volunteers and staff working diligently to rehabilitate sick, injured, or malnourished seals and sea lions who are rescued on beaches from north of Zuma all the way to Seal Beach. The vital rehabilitation services and supportive fundraising and education activities can only continue when dedicated volunteers from all over Los Angeles adopt us as a favorite charity and donate their time and skills. MMCC Los Angeles is very grateful to volunteers who generously support our mission in animal husbandry roles, interacting with visitors and tour groups, selling merchandise, working events such as Mobile Visitors Center appearances in the community and Sea Lion Hospital Supply Drives, bringing friends and family to our hospital to view patients and learn about caring for seals and sea lions, and sharing social media and website posts to attract interest from new local residents.

As a non-profit organization, MMCC Los Angeles' primary funding is provided by individuals, charitable foundations, private businesses and corporations. There are various volunteer roles available to support our expanding program to make every resident in Los Angeles aware of our exciting work and encourage people to Buy a Seal a Meal, join as a member at one of our feeding levels, or donate in another way.

Role Description:

The Gift Store Volunteer will assist the Education team with gift store sales and operations, guest interaction, and other day-to-day operations. This volunteer reports to the Docent Liaison, and will be on-site at the hospital and educational facility in San Pedro. Duties may include:

- Ringing up sales in the gift store – operating cash register
- Accepting donations for the hospital
- Restocking shelves and keeping the gift store clean and presentable
- Tracking inventory
- Educating guests about our patients, overall ocean health, and what they can do to make a difference
- Answering the main phone and answering questions

Commitment:

The Gift Store Volunteer will commit to one consistent shift per week. Exact shift times may vary but are usually 9:45 am to 1:30pm or 1:00pm to 4:00pm (5:00pm on Saturdays and Sundays).

Requirements:

The Gift Store Volunteer must be 18 years or older. Each volunteer must have reliable transportation to the hospital. Experience in retail is a plus, but not required. The volunteer should be competent in all of the following areas:

- Communication Proficiency
- Collaboration Skills
- Personal Effectiveness/Credibility

- Flexibility
- Time Management
- Stress Management/Composure

Each selected candidate will participate in a full volunteer on-boarding process including an interview, orientation, background check and training.

Contact:

To apply for this important volunteer role, complete an application online at <http://www.marinemammalcare.org/get-involved/volunteer-opportunities>. For questions, contact the Volunteer Experience Coordinator at hstambaugh@marinemammalcare.org.